

Shareholder information

2019 annual report suite

Our annual review and safer communities report contains a summary of the 2019 financial year performance of Insurance Australia Group Limited (IAG). Unless otherwise indicated, references to 2019, 2018 and 2017 in graphs and copy throughout this review refer to IAG's financial years ending 30 June 2019, 2018 and 2017 respectively. All figures are in Australian dollars unless otherwise stated.

More detailed information about IAG's 2019 financial performance is available in the Results & Reports area of our website (www.iag.com.au). The website also houses financial updates, investor reports, ASX announcements, key dates and a comprehensive shareholder centre.

Our 2019 annual report contains more detailed financial information, including full statutory accounts, and the Directors' and remuneration reports for the 2019 financial year. This year's corporate governance report is available in the About us area of our website (www.iag.com.au). To have a copy of the annual review or annual report mailed to you, contact IAG's Share Registry using the contact details on the this page.

Online information

To view other information about IAG and to manage your shareholding online, visit www.iag.com.au. You can also register to receive email news alerts when IAG makes important announcements.

Key dates

2019 financial year end	30 June 2019
Full year results and dividend announcement	8 August 2019
Notice of meeting mailed to shareholders	10 September 2019
Final dividend for ordinary shares	
Record date	20 August 2019
Payment date	30 September 2019
Annual general meeting	25 October 2019
Half year end	31 December 2019
Half year results and dividend announcement	12 February 2020*
Interim dividend for ordinary shares	
Record date	19 February 2020*
Payment date	25 March 2020*
2019 financial year end	30 June 2020*
Full year results and dividend announcement	7 August 2020*

* Please note: dates are subject to change. Any changes will be published via a notice to the Australian Securities Exchange (ASX).

Scope and assurance of sustainability reporting

Pages 12 to 19 of this annual review provide an outline of our safer communities performance during the year ended 30 June 2019.

EY was engaged by IAG to undertake limited assurance over selected disclosures in the safer communities section of IAG's annual review and safer communities report, and associated online content. The subject matter for EY's limited assurance engagement for the year ended 30 June 2019 for Australia and New Zealand was limited to:

- selected material non-financial quantitative performance indicators contained in the Safer communities online content (www.iag.com.au/safer-communities/esg-commitments-and-performance);
- the consolidated performance metrics relating to the selected material non-financial quantitative performance indicators, presented throughout IAG's 2019 annual review and safer communities report; and
- selected qualitative disclosures relating to performance data, selected qualitative disclosures pertaining to IAG's material issues contained within IAG's 2019 annual review and safer communities report as well as within its associated online content (limited to IAG's climate-related disclosures (www.iag.com.au/safer-communities/our-climate-action-plan)).

EY's conclusion statement

Based on the limited assurance procedures, nothing has come to our attention that causes us to believe that the selected sustainability disclosures for the year ended 30 June 2019 have not been reported and presented fairly, in all material respects, in accordance with IAG's criteria for reporting.

EY's independent Limited Assurance Statement to the Board and Management of Insurance Australia Group Limited is available in the Safer communities section of IAG's website.

Shareholder information

Share registry

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