



ALL CORRESPONDENCE TO:



Online: www.investorvote.com.au



By mail: Computershare Investor Services Pty Limited GPO Box 242 Melbourne Victoria 3001 Australia



By fax: 03 9473 2555 (within Australia) +61 3 9473 2555 (outside Australia)



For all enquiries call: 1300 360 688 (within Australia) +61 3 9415 4210 (outside Australia)

QUESTIONS FROM SECURITYHOLDERS

The Annual General Meeting (AGM) of Insurance Australia Group Limited will be held virtually on Friday, 23 October 2020 starting at 10:00am (Sydney time).

You may submit written questions to the Company or the Company's external auditor in advance of the AGM about the business of the Company, the Resolutions put forward at the upcoming AGM, or the Annual Report. If the question is directed to the external auditor, it must be relevant to either the:

- 1. conduct of the audit; or
2. preparation and content of the auditor's report; or
3. accounting policies adopted by the Company in relation to the preparation of the financial statements; or
4. independence of the auditor in relation to the conduct of the audit.

Please note that responses will not be supplied directly to shareholders but answers to the most common questions will be shown on our website at www.iag.com.au/shareholder-centre/annual-meetings.

In the course of the AGM we intend to respond to as many of the more frequently asked questions as is practical.

Questions relating to your shareholding will be actioned by the share registry, Computershare Investor Services Pty Limited.

You can also submit questions online at www.investorvote.com.au or submit this form by facsimile to the to the numbers shown above, or by mail to the address shown. Please complete the details below from the information shown on your AGM Access Notice.

All questions either in writing, by facsimile, or online must be received by the share registry, Computershare Investor Services Limited, before 5.00pm on Friday, 16 October 2020.

SECURITYHOLDER'S NAME (Please print)

[Empty text box for Securityholder's Name]

SECURITYHOLDER REFERENCE NUMBER (SRN)

I [Grid for SRN]

OR

HOLDER IDENTIFICATION NUMBER (HIN)

X [Grid for HIN]

QUESTION/S

1. [Question line]

2. [Question line]